Electronic Acknowledgement Receipt				
EFS ID:	6566418			
Application Number:	09782677			
International Application Number:				
Confirmation Number:	8995			
Title of Invention:	Automated service scheduling system based on customer value			
First Named Inventor/Applicant Name:	Mark C. Pace			
Customer Number:	00758			
Filer:	Robert Andrew Hulse			
Filer Authorized By:				
Attorney Docket Number:	19538-05784			
Receipt Date:	03-DEC-2009			
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Application Type:	Utility under 35 USC 111(a)			

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Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1110
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File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		5784_Amendment_E.pdf	93953	yes	16
			a6e4d1bf2ac0d94dbe2cb9d1db76562eb7 aac343		
	Multip	art Description/PDF files in	.zip description		
	Document Description		Start	End	
	Amendment/Req. Reconsideration-After Non-Final Reject		1	1	
	Claims		2	15	
	Applicant Arguments/Remarks Made in an Amendment		16	16	
Warnings:					
Information:					
2 Fee Worksheet (PTO-875)	fee-info.pdf	29990	no	2	
		f55f038f9ffd46a9f7118ab47bb9749418476 42d			
Warnings:					
Information:					
		Total Files Size (in bytes): 12	23943	

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.